

Colmac HPA/HPW Owner Warranty Registration Card  
Important Product Warranty Information

**Owner must complete and return to Colmac Industries Inc. within 10 days of start up for validation.**

Owner's Name: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_

State/Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_ Country: \_\_\_\_\_

Unit Model #: \_\_\_\_\_ Unit Serial #: \_\_\_\_\_

Installer Name: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_

State/Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_ Country: \_\_\_\_\_

Yes No

- Was there any visible shipping damage?
- This unit was started only after completion of construction.
- The installer has checked this unit for proper installation and operation.
- The owner has accepted a maintenance or service agreement from the installer or service agent.
- The dealer/installer included one year service in his proposal.
- The unit was purchased with an extended compressor warranty.
- Was the unit started by Colmac or a Colmac approved Technician?

HPA/HPW Performance Test Data (Installer to complete)

Does the Service Correspond to the unit name plate?  
Volts \_\_\_\_\_ Hz \_\_\_\_\_ Phase \_\_\_\_\_.

- Is the unit mounted level?
- Is the condensate line trapped?
- Fill Drain pan, does it drain freely with the machine running?
- Are all electrical connections tight?

1. Line Voltage \_\_\_\_\_ L1-L2 \_\_\_\_\_ L2-L3 \_\_\_\_\_ L1-L3
2. Total Amps \_\_\_\_\_ L1 \_\_\_\_\_ L2 \_\_\_\_\_ L3
3. Inlet Air Dry Bulb Temp. \_\_\_\_\_ C° \_\_\_\_\_ F°
4. Inlet Air Wet Bulb Temp. \_\_\_\_\_ C° \_\_\_\_\_ F°
5. Inlet Air Relative Humidity, % \_\_\_\_\_ %
6. Leaving Air Dry Bulb Temp. \_\_\_\_\_ C° \_\_\_\_\_ F°
7. Source Water Temp. \_\_\_\_\_ C° \_\_\_\_\_ F°
8. Leaving Source water Temp. \_\_\_\_\_ C° \_\_\_\_\_ F°

- 9. Potable Inlet Water Temp. \_\_\_\_\_C° \_\_\_\_\_F°
- 10. Potable Outlet Water Temp. \_\_\_\_\_C° \_\_\_\_\_F°
- 11. Tank Aquastat Model \_\_\_\_\_
- 12. Tank Aquastat Set point Temp. \_\_\_\_\_C° \_\_\_\_\_F°
- 13. Tank Aquastat Differential \_\_\_\_\_C° \_\_\_\_\_F°
- 14. Head Pressure \_\_\_\_\_kPa \_\_\_\_\_psig
- 15. Suction Pressure \_\_\_\_\_kPa \_\_\_\_\_psig
- 16. Suction Gas Temp. \_\_\_\_\_C° \_\_\_\_\_F°
- 17. Discharge Gas Temp. \_\_\_\_\_C° \_\_\_\_\_F°
- 18. Liquid Line Temp. \_\_\_\_\_C° \_\_\_\_\_F°
- 19. Electrical Heater Voltage \_\_\_\_\_L1-L2\_\_\_\_\_L2-L3\_\_\_\_\_L1-L3
- 20. Amp draw across each phase at each heating element  
\_\_\_\_\_L1-L2\_\_\_\_\_L2-L3\_\_\_\_\_L1-L3

Owner's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Installer's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

While the following information is not required to validate the warranty of your Colmac HPA/HPW heat pump, we would appreciate you taking a few minutes to furnish us with additional data to help us provide our customers with the best products and service that we can. Thank you.

THIS IS A  New Installation  Retrofit  Replacement  
If replacement, what type of system was replaced? (brand, type, etc.)? \_\_\_\_\_  
\_\_\_\_\_

Why did you replace your existing water heating system with a Colmac HPA/HPW unit?  
 Old system needed to be replaced  
 Desirable energy savings  
 Needed hot water with cool air benefit  
 Other: \_\_\_\_\_

Why did you purchase a Colmac HPA/HPW heat pump?  
 Advice from Dealer  
 Advice from friend  
 Personal Knowledge  
 Energy Savings  
 Other: \_\_\_\_\_

Where did you first see or hear about HPA/HPW heat pumps?  
 Magazine  
 Trade Show  
 Dealer Display  
 Friend  
 Utility Company  
 Direct Mail

Did you have any installation problems?  
 Yes \_\_\_\_\_  
 No  Don't Know

Is your HPA/HPW heat pump operating satisfactorily?  
 Yes  
 No \_\_\_\_\_

Other Comments: \_\_\_\_\_